

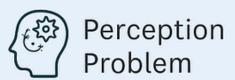
Unisys Corporation – SOLUTION FORMULATION

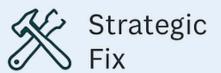
Capstone Project – Deliverable 4

Team: Mansi Kamboj and Mrinal Guidance: Prof. Larry Cohen



EXECUTIVE SUMMARY







THE CHALLENGE

Legacy brand perception blocks growth in mid-market

OUR APPROACH

Compared Unisys vs, EPAM (traffic, search, LinkedIn). Built rollout plan with KPIs

STRATEGIC RESPONSE

Reposition Unisys as an AI-first transformation partner via messaging, SEO, and client tools

EXPECTED OUTCOMES

- ↑ Awareness
- ↑ Qualified leads
- ↑ Mid-market trust`

Repositioning Unisys: From Legacy Perception to Innovation Leader

This visual summarizes our strategy to shift Unisys' market image by enhancing brand identity, boosting digital visibility, and deepening client engagement, backed by competitor analysis and actionable KPIs.

INTRODUCTION TO UNISYS CORPORATION

Overview:

- Unisys is a global IT company providing cloud services, cybersecurity, Al automation, and IT infrastructure to businesses and governments worldwide.
- Founded: 1986 (Merger of Burroughs & Sperry)
- HQ: Blue Bell, Pennsylvania, USA
- Industry: Information Technology & Services
- **Employees:** ~15,900
- CEO: Peter Altabef (Comp: \$3.88M)

Mission:

 "Enhancing lives through secure, innovative digital solutions."

Vision:

"To be a trusted leader in digital transformation globally."

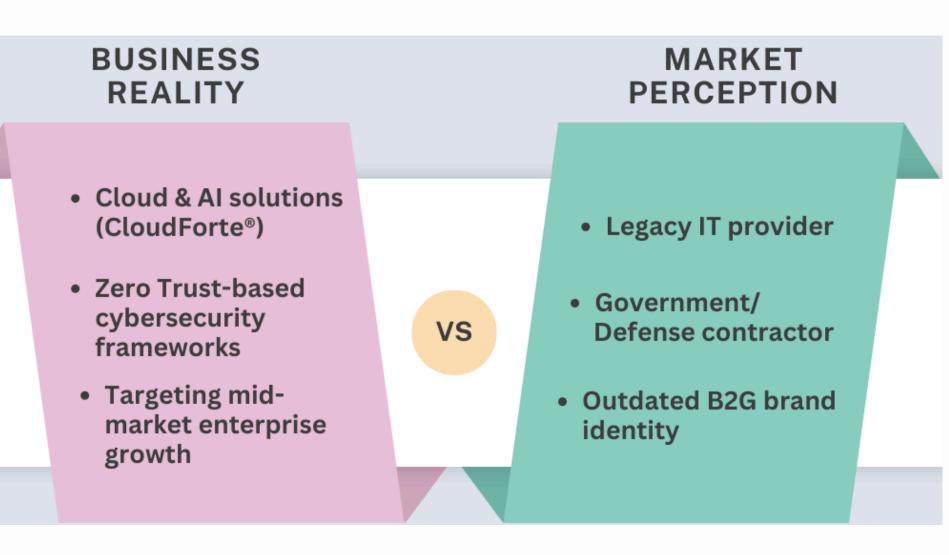
Key Focus Areas:

- Cloud & Infrastructure
- Cybersecurity
- Al & Automation
- Digital Workplace





STRATEGIC MISALIGNMENT – PERCEPTION VS. CAPABILITY

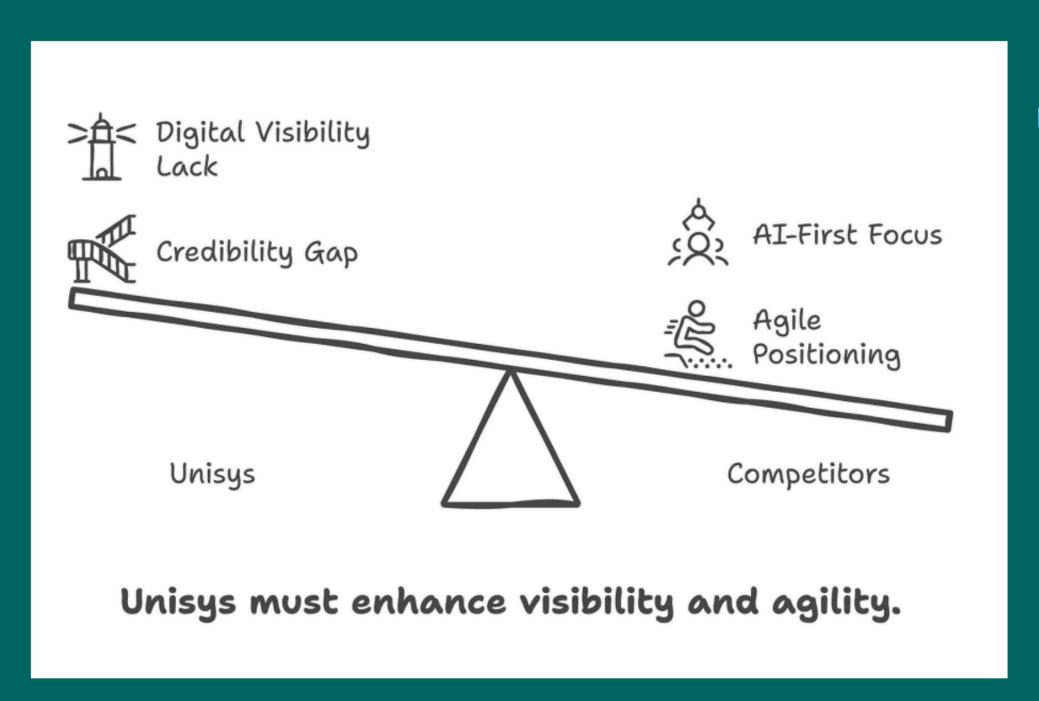


The gap between how Unisys operates and how the market perceives it

- As we analyzed Unisys' current capabilities and public positioning, we uncovered a key misalignment.
- On the left, we see the business reality: Unisys offers advanced solutions in cloud infrastructure, Zero Trust cybersecurity, and is actively targeting mid-market enterprise clients through platforms like CloudForte®.
- However, the market perception, shown on the right, still sees Unisys as a legacy IT provider, primarily serving government or defense clients with an outdated B2G image.
- This perception gap presents a strategic branding issue: Unisys is evolving, but the market hasn't caught up. Bridging this gap is the core focus of our capstone project.



MARKETING PROBLEM STATEMENT



Unisys is facing a marketing challenge:

 Despite strong technical capabilities in Al, cloud, and cybersecurity, the company continues to be perceived as a legacy IT vendor. This outdated brand perception limits Unisys' ability to attract and convert mid-market enterprise clients seeking modern, transformationdriven partners.

UNISYS VS. EPAM - THE GAP & THE GROWTH OPPORTUNITY

Competitive Visibility Gap

- Site Traffic: EPAM 6.1M | Unisys 771K
- LinkedIn Followers: EPAM 2M+ | Unisys 659K
- **Search Interest:** EPAM leads consistently (Google Trends)
- EPAM wins on visibility, engagement, and perception.

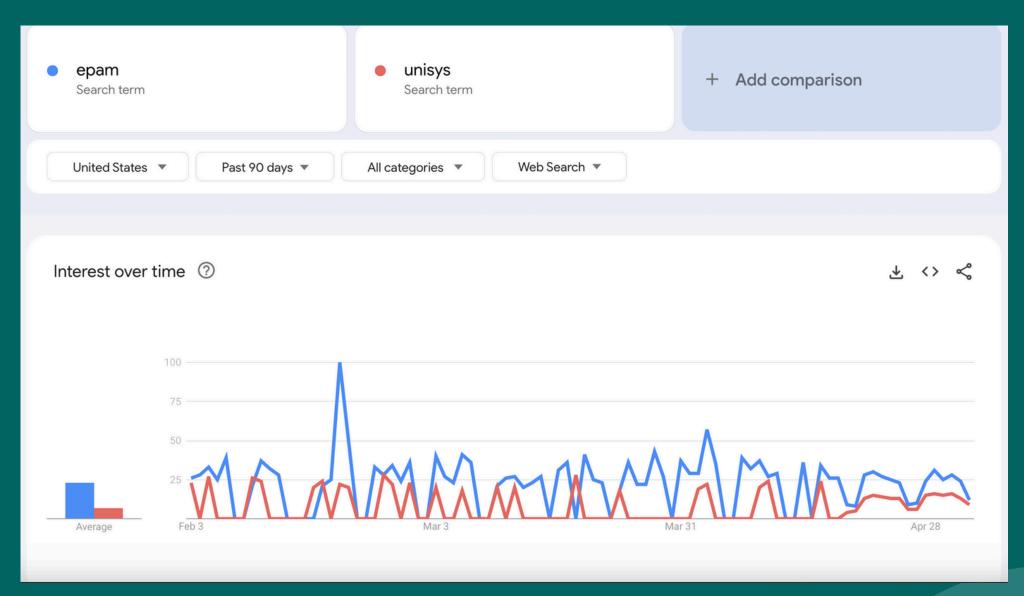
Mid-Market Potential

- 200K+ U.S. firms | \$350B+ IT spend by 2026
- Seeking agile, secure, Al-first vendors
- Ideal match for Unisys' capabilities but brand presence is lacking

Takeaway

Unisys has the tools, but lacks the presence.

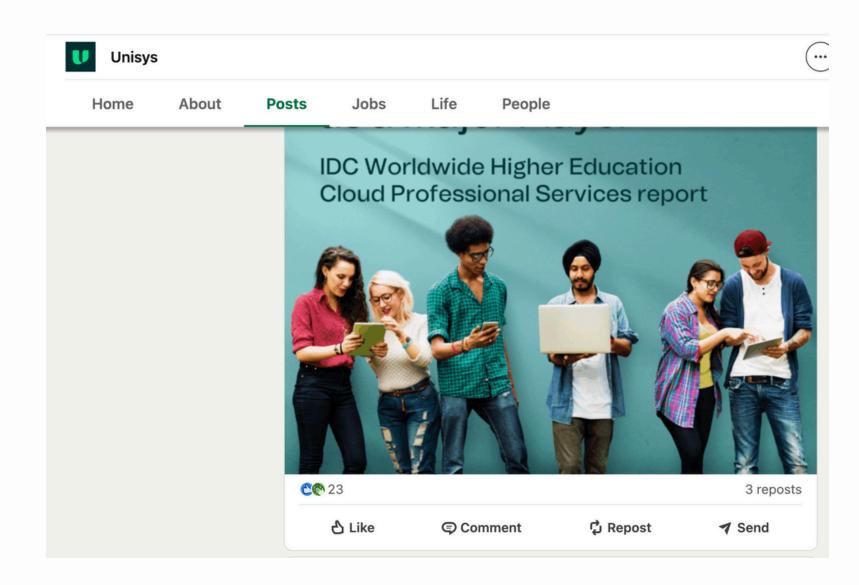
Closing the visibility and perception gap is the key to capturing this untapped mid-market demand.



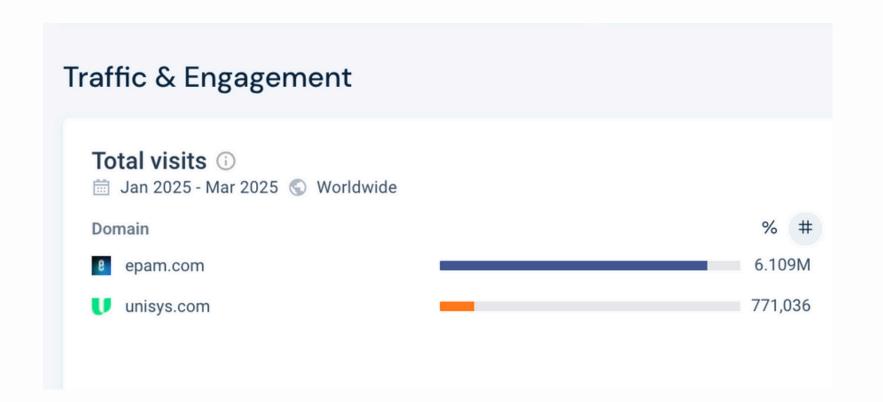
EPAM (blue) consistently shows higher search interest, highlighting stronger brand awareness and top-of-mind visibility compared to Unisys (red)

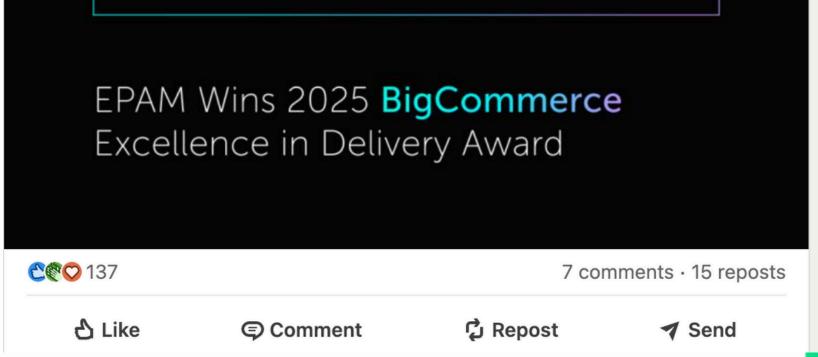
Appendix A – Google Trends search interest (perception gap)

WHY IT MATTERS



- Website Traffic: EPAM 6.1M vs. Unisys 771K (Jan-Mar 2025)
- LinkedIn Post Engagement: EPAM 137 likes vs. Unisys 23
- Unisys is underperforming online despite strong offerings.
- Mid-market buyers aren't discovering or engaging with the brand.
- Mid-market buyers rely on digital channels to evaluate vendors
- Unisys' low traffic and engagement reflect poor discoverability
- Great services are being overlooked due to weak online presence





Appendix B – Website traffic, SimilarWeb SEO data



SOLUTION FRAMEWORK OVERVIEW



Brand Repurposing

- Shift perception from legacy IT to innovation leader
- Align messaging with strengths in AI, cybersecurity, and cloud
- Update tone, visuals, and storytelling



Digital Visibility

- Improve discoverability through SEO, blog content, and paid media
- Address
 underperformance in web
 traffic and LinkedIn reach
 (Appendix A & B)



Client Engagement

- Use interactive tools (e.g., maturity assessments, webinars)
- Highlight mid-market case studies and success stories
- Deepen trust and shorten the sales cycle (Appendix C)





SOLUTION 1: BRAND IDENTITY REFRESH

Original Idea

Modernize brand messaging to highlight Unisys' strengths in AI, cybersecurity, and digital transformation.

Why It Matters

- Google Trends shows Unisys lags behind EPAM in search interest
- Indicates a perception gap despite strong technical capabilities
- Brand visibility impacts awareness, trust, and conversion

What We Recommend

- Reposition Unisys as an Al-first, cybersecurity-led partner
- Integrate proof points: client case studies, award recognition, business impact stats.

Appendix A – Google Trends brand perception comparison



SOLUTION 2: DIGITAL VISIBILITY

Original Idea

Boost Unisys' online presence through SEO, content marketing, and paid media campaigns.

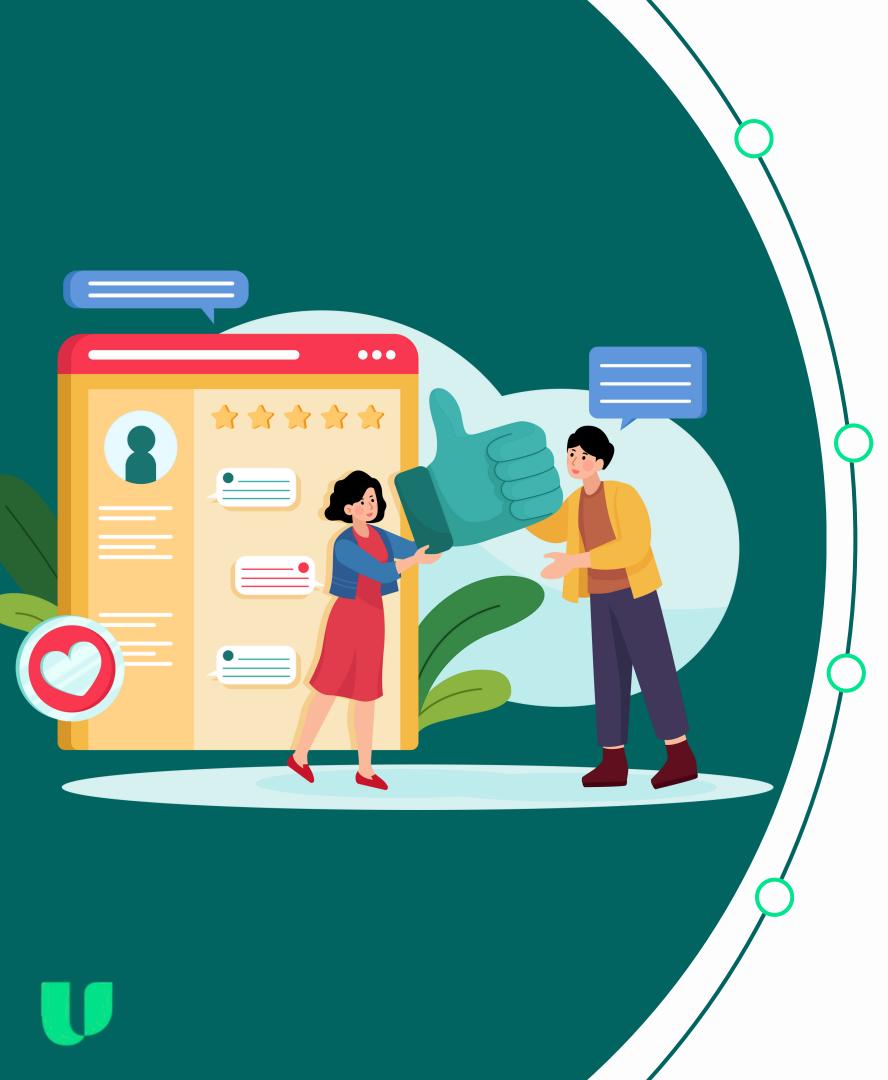
Why It Matters

- EPAM: 6.1M site visits vs. Unisys: 771K ~8x difference
- Global Website Rank: EPAM #22,714 | Unisys #159,982
- Visibility gap limits brand awareness and midmarket discovery

What We Recommend

- Refresh website with conversion-optimized UX & messaging
- Run LinkedIn ads targeting mid-market CIOs with clear CTAs
- Launch blog + explainer video series to drive engagement

Appendix B: Website traffic & SEO data via SimilarWeb



SOLUTION 3: CLIENT ENGAGEMENT

Original Idea

 Leverage maturity assessments, webinars, and success stories to build trust and drive conversions.

Why It Matters

- EPAM LinkedIn post: 137 reactions, 15 reposts
- Unisys post: 23 reactions, 3 reposts, indicates a storytelling and engagement gap

What We Recommend

- Share visual success stories & thought leadership content
- Offer gated tools like assessments and reports for lead capture
- Amplify reach with retargeted ads to drive more engagement

Appendix C: LinkedIn post engagement comparison

KNOWING OUR AUDIENCE: MID-MARKET CIOS



Primary Persona:

- Role: CIO/CTO in mid-sized U.S. firms (500-5,000 employees)
- Industry: BFSI, healthcare, manufacturing, and public sector
- Annual Revenue: \$100M-\$2B

Goals:

- Accelerate digital transformation
- Modernize infrastructure securely
- Demonstrate **ROI** to executive boards

Pain Points:

- Vendor fatigue from undifferentiated players
- Limited internal resources
- Balancing innovation with cybersecurity risk

Content Habits:

- Consumes LinkedIn articles, whitepapers, and webinars
- Trusts **peer reviews** and analyst insights

Cite influencer relevance from Appendix E (persona alignment)

RACI MATRIX

Task	Marketing	Content Team	Analytics	Leadership
SEO & LinkedIn Ads	R	Α	С	I
Webinars	Α	R	С	I
Maturity Tool Development	С	Α	R	I
Thought Leadership Pieces	С	R	С	Α
KPI Tracking	С	С	Α	I
Influencer Collaboration	Α	С	С	R

- **R** = Responsible
- **A** = Accountable
- **C** = Consulted
- I = Informed



30/60/90 DAY TIMELINE







First 30 Days

DAY 31-60

By 90 Days

First 30 Days

- Finalize brand messaging
- Launch Linkedin awareness campaign
- Outline webinar topics

Next 60 Days

- Deploy SEO fixes and pillar content
- Release first case study
- Launch first maturuty tool prototype
- Host first webinar

By 90 Days

- Evaluate engagement metrics
- Refine targeting based on campaign insights
- Begin influencer outreach
- Launch second webinar and maturity tool ver sion 2.0



HOW WE MEASURE SUCCESS



Brand Awareness:

- +25% in LinkedIn impressions
- +15% in website traffic (target pages)

Engagement Metrics:

- Average webinar attendance: 150+
- Maturity tool completions/month: **50+**

Lead Generation:

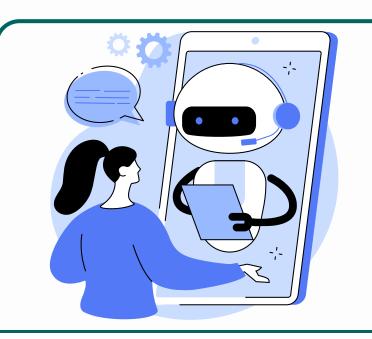
- +10% increase in mid-market MQLs
- Form submissions from targeted content

Content Performance:

• Time on page, CTR, and bounce rate improvements

Benchmarked via tools (Google Analytics, HubSpot, SEMrush)
Refer to Appendix B & C for detailed metrics baseline

EXPECTED OUTCOMES



Modernized
Perception:
Position Unisys
as a secure
innovator in Al
and cloud.



Greater
Visibility:
Mid-market
CIOs will find
and trust Unisys
more.



Higher Lead
Quality:
Content aligned
with the buyer
journey
increases MQLs.



Shorter Sales
Cycles:
Self-guided
maturity tools and
webinars nurture
faster decisions.



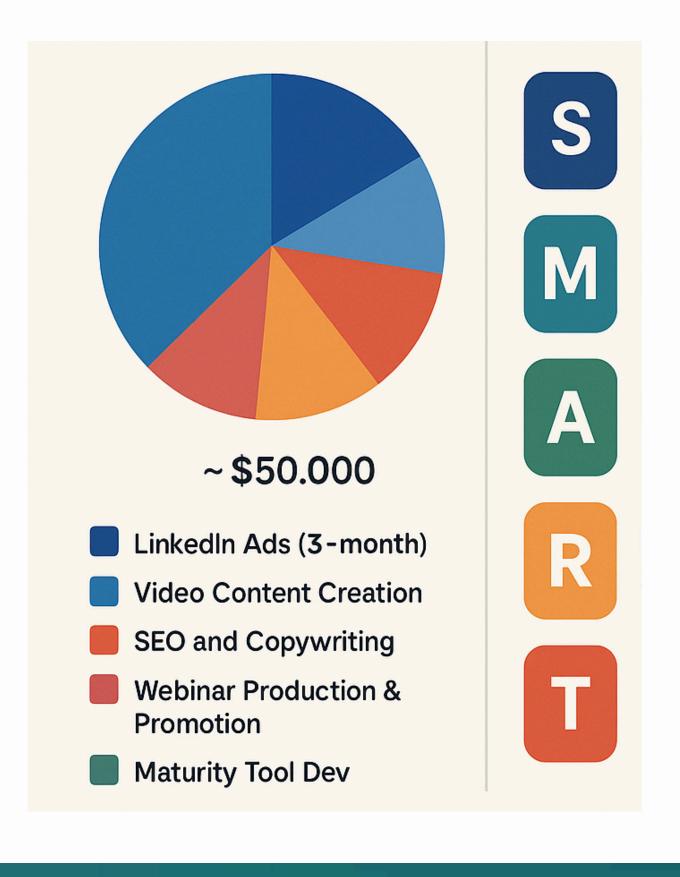
BUDGET OVERVIEW & SMART GOALS

Estimated Costs:

- LinkedIn Ads (3-month): \$18,000
- Video Content Creation: \$12,000
- SEO and Copywriting: \$8,000
- Webinar Production & Promotion: \$5,000
- Maturity Tool Dev: \$7,000
- Total: ~\$50,000

SMART Goals:

- Increase mid-market leads by 15% in 90 days
- Reach 1,500+ LinkedIn ad clicks/month
- Publish 3 success stories in 3 months





STRATEGIC PARTNERSHIPS & INFLUENCER IDEAS



Tamara McCleary ♥ ■) She/Her · 3rd

Academic research focus: science, technology, purpose. CEO Thulium, Advisor and Crew Mem Off-World Projects. Host of @SAP podcast Tecl Together Customer Conversations.



Evan (Industry Expert / TV Host / Podcaster) Kirstel ♥ ■

Tech Influencer · 3rd

Create Publish Amplify TechInfluencer, Analyst, Content Creator w/600K Social Media followers, Deep Expertise in Enterprise ■ Cloud ○5G XAI Telecom CX P Cyber DigitalHealth.

TwitterX @evankirstel

Partners:

- IDC, ISG, and Everest Group: Analyst coverage for Unisys offerings
- Cloud Security Alliance (CSA): Co-hosted webinars to build trust
- Mid-market industry associations (e.g., MHTA, TechServe Alliance)

Influencers:

- Evan Kirstel (B2B Tech Thought Leader)
- Tamara McCleary (CEO, Thulium)
- Daniel Newman (Futurum Research)



Daniel Newman **⊘** · 3rd

CEO at The Futurum Group. Chief Analyst at Futurum Research. Co-Host of The Six Five Podcast and The Six Five Summit. Co-founder of Signal65.

FINAL RECOMMENDATION & NEXT STEPS

Recommendation: Execute the three-pillar strategy to reposition Unisys as a secure, innovative partner for mid-market digital leaders.

Next Steps:

- Secure **\$50K** activation budget
- Approve content and ad pilots
- Launch MVP webinar + maturity tool
- Assess **results**, **refine** and **scale**

Closing Thought: Unisys has the tech — now let's make the market believe it.





APPENDIX SUMMARY

- Appendix A Brand Perception (Google Trends): Comparison of Unisys vs. EPAM on search interest over the past 90 days.
- Appendix B Website Metrics & SEO: Website traffic, ranking, and performance data from SimilarWeb.
- Appendix C LinkedIn Engagement: Follower counts and post engagement metrics for Unisys and EPAM.
- Appendix D Budget Estimates: Estimated costs for LinkedIn ads, video production, and content strategy.
- Appendix E Influencer & Partnership Research: List of potential collaborators and organizations aligned with Unisys' mid-market goals.

<u>All screenshots, citations, and links are documented in</u> the "Unisys Capstone Appendix PDF."

<u>Unisys Deliverable Source Materials</u>



